





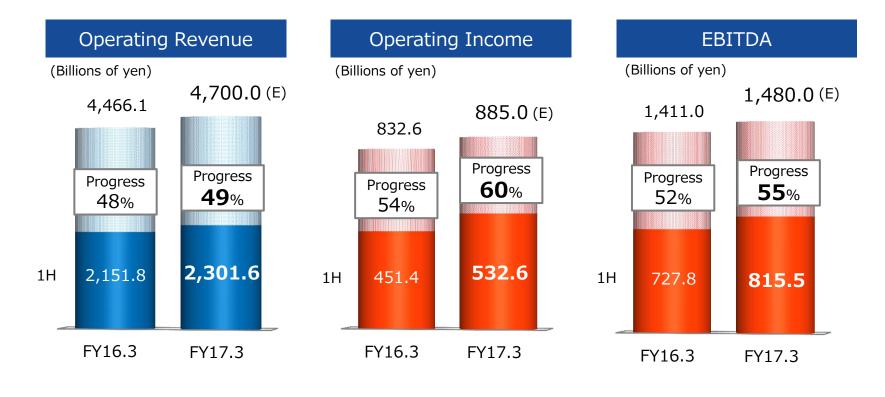
Financial Results for the 1<sup>st</sup> Half of the Fiscal Year Ending March 2017 (from April to September 2016)

**November 1, 2016** 

Takashi Tanaka, President KDDI Corporation

### **Highlights of 1H Performance**

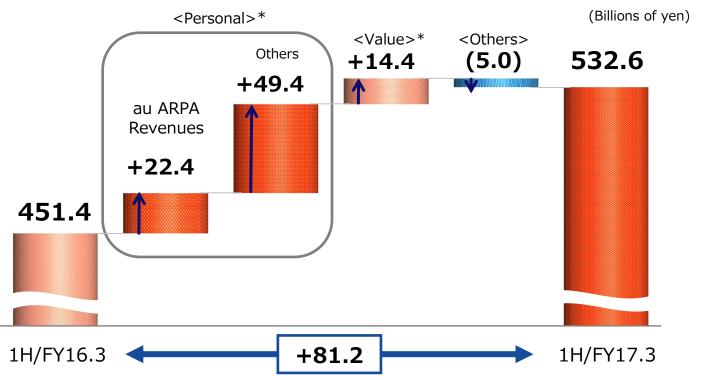
### **Achieved YOY Growth in Revenue and Income. Steady Progress**





## Operating Income: Factor for Change, YOY for 1H/FY17.3

## Steady Progress with the Domestic Telecommunications Business Contributed to Profits



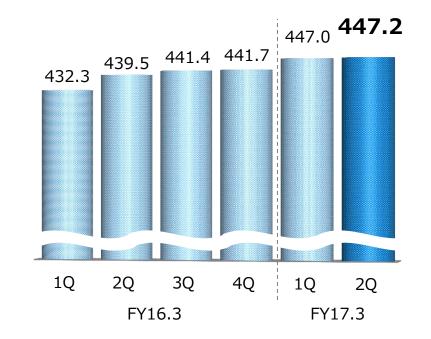
<sup>\*&</sup>lt;Personal > Personal Services segment

#### **Quarterly Basis**

(Billions of yen)

## au ARPA Revenues

2Q YOY +1.7%

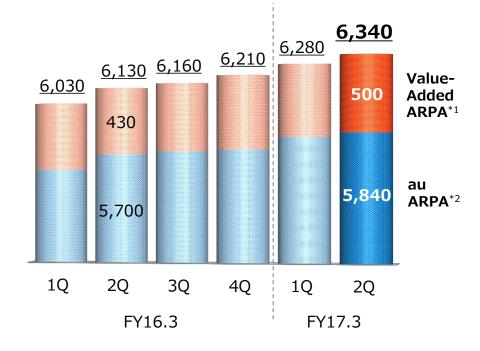


## **Total ARPA**

## **Steady Growth**

#### **Quarterly Basis**

(Yen)

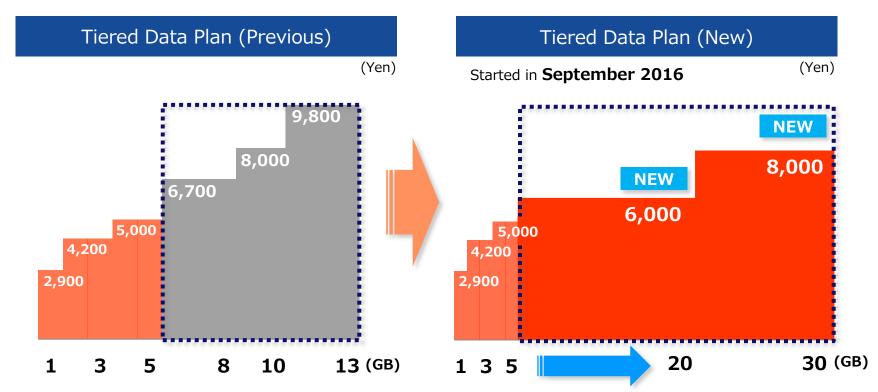


- \*1) Value Services segment basis
- \*2) Personal Services segment basis

## **Domestic Telecom Business**

### **New Tiered Data Plan**

### **New Plans Responding to Large Volume Data Needs**





# Price Plan for 4G LTE Mobile Phones

# Starting New Price Plan from ¥1,500/month

## New Price Plan (Starting November 9)

	SuperKakeho (Voice) + Data		
Basic charge*1	¥1,200 (when subscribing to "Everybody Discount Package")		
Internet connection service	¥300		
Data service*2	From ¥0 to ¥4,200		
Monthly total	From ¥1,500 to ¥5,700		

Note) Indicated figures exclude taxes

<sup>\*1)</sup> Domestic call charges are free for calls of five minutes or less. Charges ¥20 per 30 seconds apply for the portion of calls over 5 minutes

<sup>\*2)</sup> Data communication is available up to 500KB per month for ¥0. The excess after 500KB will be charged as the upper limit of ¥4,200 (¥0.03 per 1KB). In addition, if data communication excesses 2.5GB, communication speed will be controlled up to 128kbps to the end of the month



#### au Santaro Series

8

### 22 Months at Top\* in the TV Commercial Popularity Ranking



<sup>\*</sup>From CM Databank (Minato-ku, Tokyo; CEO Shintaro Sekine), selected as No.1 in the CM Popularity Ranking by brand for September 2016. This is the 22nd consecutive month at the top of the ranking since December 2014, the longest period for any company to hold top position since CM Databank started the CM popularity survey in January 1989

### **Aiming to Provide Customer Experience Value**

## In 2016, Received Top Award in Individual and Corporate Customer Satisfaction



## J.D. Power "No.1 in Mobile Phone Service Satisfaction"

Best ranked in "Handsets," "Services Offered," "Cost," and "Retailer experience"

Source: J.D. Power 2016 Japan Mobile Phone Service Satisfaction Study. Based on responses from 31,200 mobile phone users in Japan. japan.jdpower.com



## J.D. Power "No.1 in Mobile Data Communications Service Satisfaction"

Ranked top for "handset and optional services" "procedures and support"

Source: J.D. Power 2016 Japan Mobile Data Communications Service Satisfaction Study. Based on responses from 2,750 individual users of data communications devices. japan.jdpower.com



# J.D. Power "No.1 in Business Mobile Phone and PHS Service Satisfaction <large and mid-sized corporation market segment>"

Source: J.D. Power 2016 Japan Business Mobile Phone and PHS Service Satisfaction Study. Based on 3,085 responses received from 2,449 companies with 100 or more employees in a survey regarding mobile phone and PHS service providers (evaluations obtained from up to two operators per company). japan.jdpower.com



# J.D. Power "No. 1 in Japan Business IP Phone & Direct Line Phone Service Satisfaction"

Source: J.D. Power 2016 Japan Business IP Phone & Direct Line Phone Service Satisfaction Study. Based on 1,632 responses received from 1,293 companies with 100 or more employees on a survey regarding telecommunications service providers offering IP phone and direct line phone services (evaluations obtained from up to two services per company). japan.jdpower.com



# J.D. Power "No. 1 in customer satisfaction in corporate customer network service<

corporation market segment>"

Source: J.D. Power 2016 Japan Company Network Service Satisfaction Study. Based on 635 responses received from 443 companies with 1,000 or more employees on a survey regarding telecommunications service providers offering network services (evaluations obtained from up to two respondents per company). japan.jdpower.com

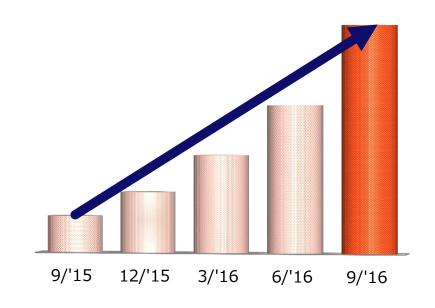


One Year On from the Merger of UQ and KVE\*

(Merger on October 1, 2015)

Subscriber Numbers Grew by Service and Sales Channel Enhancement

#### **UQ** mobile Subscribers







### **Promote Business through Lineup and Promotion Enhancement**

#### **Autumn to Winter 2016 Smartphone Lineup**



AQUOS L



**HUAWEI** P9 lite



olc@tel



SHINE



Zenfone 3 Deluxe



Zenfone 3



Zenfone 2 Laser



LG X screen

New Commercial Starts Nationwide Broadcasts from October 25



## Life Design Business

-Maximize the "au Economic Zone"-

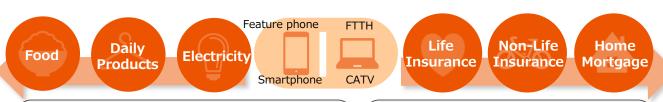
### Life-Design Strategy

(1) Services

(2) Customer **Touchpoints** 

(3) Enablers

**Systems & Platforms** 





#### **Online**





#### **Promotions and Recommendations**

Customer Data



Purchase Data



Product Data

Point Reward Platform / WALLET Point

Big Data / Data Management Platform (DMP)

Settlement Platform / au Carrier Billing and au WALLET

au Customer Base (=au ID)



### (1) Services

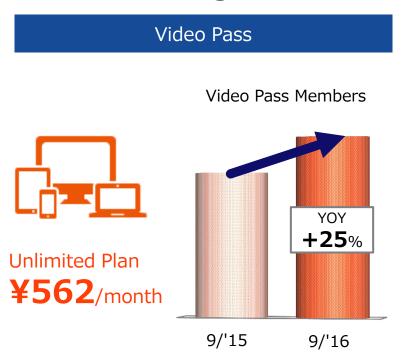
## Widening the au Economic Zone through au STAR Tie-In and Business Acquisition



<sup>\*</sup>The Company plans to transfer the businesses of "DeNA Shopping," which is operated by DeNA Co., Ltd., ("DeNA"), and "au Shopping Mall," which is jointly operated by Mobaoku Corporation with DeNA and the Company, by means of an absorption-type company split to a subsidiary to be newly established by DeNA, all shares of which will then be acquired by the Company around December 28, 2016, making it a wholly owned subsidiary

## (1) Services

## Further Promote Video Pass through Collaboration with au STAR Gift



#### Collaboration with au STAR Gift

In place during September 2016, All customers\*1 registered as subscribers for au STAR were gifted 540 video coins\*2



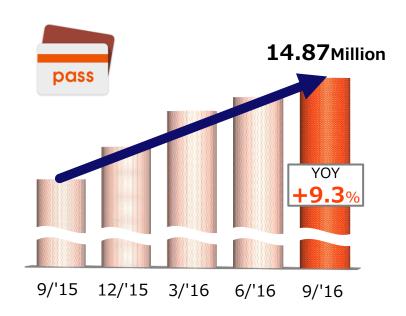
<sup>\*1)</sup> Not available for some types of handset, etc.

<sup>\*2)</sup> Video coins are original points for purchasing rental videos on Video Pass. 1 video coin = 1 yen

### (2) Customer Touchpoints

### Strengthen Multi-Touchpoints Both Online and Offline

#### au Smart Pass Members



New Style Shops Directly Operated Opened

"au SAPPORO"
Opened June 23



"au MINATOMIRAI"
Opened October 6



We adopted a shop design fusing telecommunications and lifestyle. We will continue various trials to find a new form for shops that propose "au Life Design."



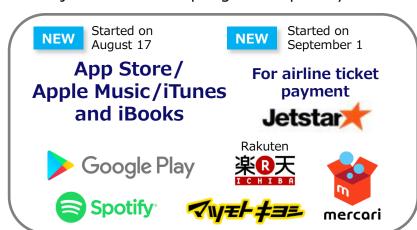
## (3) Enablers

#### **Enhanced Convenience of the Settlement Platform**

#### au Carrier Billing

**Expand settlement services to non-au services** 

Major services accepting au Simple Payment





The number of valid prepaid and credit cards issued has reached **19.6 million**(As of September 30, 2016)

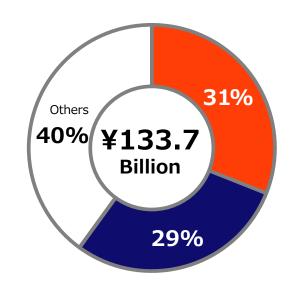


## **Global Business**

### **Global Business**

## Advancing Mainly through the Global Consumer and ICT businesses

#### 1H/FY17.3 Operating revenue



#### **Global Consumer Business**

#### **Growth Driver**

MPT (Myanmar) / MobiCom (Mongolia) / MVNO in the U.S.

#### **Global ICT Business**

#### **Solid Growth Base**

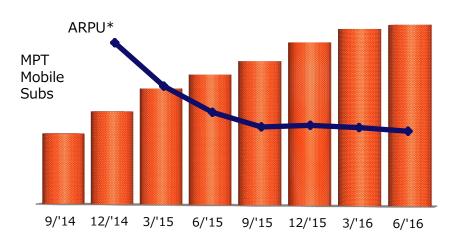
Data Center / SI / Network

### **Global Consumer Business (MPT)**



### **Promote Telecom Business in Myanmar**

## Steady growth in subscribers, Stable trend in ARPU



# Smartphone in September 2016



<sup>\*</sup> Quarterly Basis (in Myanmar Kyat)

### Global ICT Business (TELEHOUSE)

### **Excellence through Connectivity and Attractive Partners**



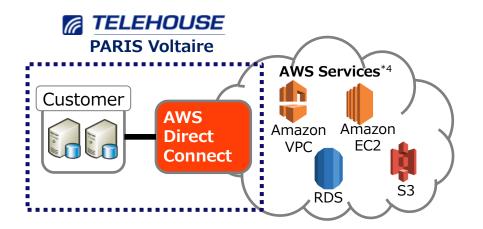
## Docklands North Two in Operation from August



4<sup>th</sup> building at Docklands site started operation, where more than 530 partners located including LINX\*1







<sup>\*1)</sup> U.K.'s largest IX provider in terms of connection points and Internet traffic

<sup>\*2)</sup> KDDI own research (as of August 3, 2016)

<sup>\*3)</sup> Connection to the AWS cloud computing service provided by Amazon Web Services, Inc. of a low-latency and secure closed network that does not pass through the Internet \*4) All lineup of AWS services; Simple Storage Service (S3), Elastic Cloud Compute (Amazon EC2), Virtual Private Cloud (Amazon VPC) and Relational Database Service (RDS)., etc.

### **Summary**

## Promoting Business Strategies in Japan and Overseas toward the New Medium-Term Targets

1H Results [Consolidated]

- 1H operating income ¥532.6B,
   60% progress rate on full-year targets
- au ARPA revenue increase and sales expense reduction drove profit in the Personal Services segment

Business Strategy

- 1. Domestic Telecommunications Business
  Starting new price plans. Promoting UQ mobile
- 2. Life Design Business
  Strengthening services, customer touchpoints and enablers
- **3. Global Business**Advancing mainly through the global consumer and ICT businesses

## Appendix

(Billions of yen)

	1H/FY16.3	1H/FY17.3	Progress	FY17.3(E)
Operating revenue	2,151.8	2,301.6	49.0%	4,700.0
Operating income	451.4	532.6	60.2%	885.0
Operating margin	21.0%	23.1%		18.8%
Profit for the period attributable to owners of the parent	277.5	326.1	60.4%	540.0
EBITDA	727.8	815.5	55.1%	1,480.0
EBITDA margin	33.8%	35.4%		31.5%
Free cash flows	141.7	440.0		350.0

## **Financial Results by Segment (1)**

(Billions of yen)

		411/57/46 2	411/5/47.2	-	F)/47.2(-)
Segment		1H/FY16.3	1H/FY17.3	Progress	FY17.3(E)
	Operating revenue	1,682.6	1,769.7	49.9%	3,550.0
	Operating income	351.4	423.2	61.3%	690.0
Personal	Operating margin	20.9%	23.9%		19.4%
	EBITDA	594.0	667.3	55.6%	1,200.0
	EBITDA margin	35.3%	37.7%		33.8%
Value	Operating revenue	126.0	209.2	47.5%	440.0
	Operating income	36.6	51.0	56.7%	90.0
	Operating margin	29.0%	24.4%		20.5%
	EBITDA	41.9	61.2	55.7%	110.0
	EBITDA margin	33.3%	29.3%		25.0%

## Financial Results by Segment (2)

(Billions of yen)

Segment		1H/FY16.3	1H/FY17.3	Progress	FY17.3(E)
	Operating revenue	309.9	308.1	48.5%	635.0
	Operating income	39.6	39.3	62.3%	63.0
Business	Operating margin	12.8%	12.7%		9.9%
	EBITDA	62.8	61.8	56.2%	110.0
	EBITDA margin	20.3%	20.1%		17.3%
Global	Operating revenue	152.9	133.7	43.1%	310.0
	Operating income	19.9	14.7	43.3%	34.0
	Operating margin	13.0%	11.0%		11.0%
	EBITDA	25.4	21.2	44.1%	48.0
	EBITDA margin	16.6%	15.8%		15.5%

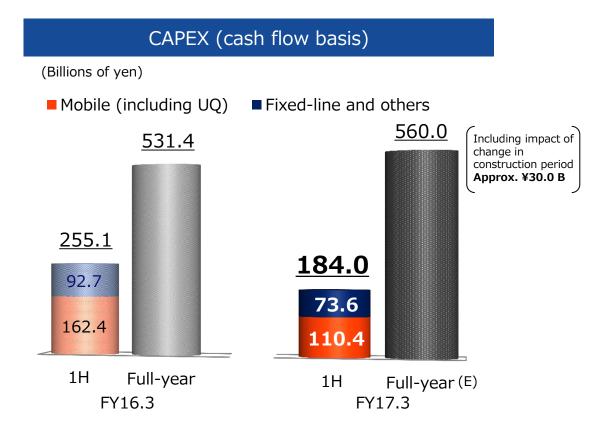
## **KPI**

Segment			3/′16	9/'16	Change	3/′17(E)
Consolidated	au subscriptions	(Millions)	45.91	47.24	+1.33	48.71
Personal	au subscriptions	(Millions)	38.24	38.57	+0.34	39.24
	Mobile devices per person	(Units)	1.414	1.425	+0.011	1.436
	au smartphone penetration	(%)	58.2	59.8	+1.6pt	
	au Smart Value (Mobile)	(Millions)	11.55	12.12	+0.57	
	au Smart Value (Fixed-line)	(Millions)	5.72	6.01	+0.29	
Value	au Smart Pass	(Millions)	14.47	14.87	+0.40	
Segment			2Q/FY16.3	2Q/FY17.3	YOY	FY17.3(E)
Personal/Value	Total ARPA	(Yen)	6,130	6,340	+210	6,230
Personal	au ARPA	(Yen)	5,700	5,840	+140	5,730
Value	Value-added ARPA	(Yen)	430	500	+70	500

1H/FY17.3

184.0<sub>B</sub>

YOY -¥71.1B Progress Rate 32.8%



## Disclaimer

Statements made in these documents with respect to the KDDI Group's performance targets, projected subscriber numbers, future forecasts and strategies that are not historical facts are forward-looking statements about the future performance of the KDDI Group, based on company's assumptions and beliefs in light of the information available at the time they were made. They therefore include certain risks and uncertainties. Actual results can differ from these statements due to reasons including, but not limited to, domestic and overseas economic trends, competitive position, formulation, revision or abolition of laws and ordinances, regulations or systems, government actions or intervention and the success or lack thereof of new services.

Consequently, please understand that there is a possibility that actual performance, subscriber numbers, strategies and other information may differ significantly from the forecast information contained in these materials or other envisaged situations.

Designing The Future あたらしい自由。



